

# WARRANTY CLAIM FORM

All claims must be supported with a copy of the proof of purchase. **Serial numbers can be used as proof of purchase for 'Regency' heaters only. Stovax|Gazco heaters MUST supply serial number and proof of purchase.**

Please supply photos of any damage or defects, e.g. broken logs, paint defects, damage to heater, etc.

## \*Mandatory fields

Please send completed form to via email to techservices.australia@regency-fire.com or Fax to (03) 9799 7822

### DEALER DETAILS

Date sent:

\*Dealer:

\*Contact:

Phone:

Address:

\*Suburb:

Postcode:

\*State:

### CUSTOMER DETAILS

\*Customer:

\*Phone:

\*Address:

\*Suburb:

Postcode:

\*State:

Email:

**IMPORTANT: Ensure details in the below section are filled out, without these details the claim cannot be processed.**

Brand: Regency

\*Model No.

\*Serial No.

\*Or Proof of Purchase Supplied

Brand: Stovax|Gazco

\*Model No.

\*Serial No.  
(Must supply)

\*Proof of Purchase  
(Must supply)

Dealer Request

Tech to Site  Part Only to Store  Part Only to Customer

Preferred tech if applicable:

Description of problem:

Issue date: 14th November 2018

